

# The Caddy



Commercial  
Vehicles



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Models shown are Caddy and Caddy Maxi panel van.

## Introducing the Caddy. Experts in every field.

Building on a legacy of delivering great vans, the Caddy has long been a leading light for businesses across the nation. And with the latest Caddy, it's even more functional, flexible and versatile than its predecessors. Whether you decide to choose a Caddy panel van, Caddy Maxi panel van, or Caddy Maxi kombi, every model offers countless innovations and is designed to provide everything you need from a compact van to assist you in your work and convey a professional image. And remember, with our dedicated nationwide network of Van Centres, we are there to support you and your business throughout the life of your vehicle.



Model shown is Caddy Maxi kombi.

# Volkswagen Commercial Vehicles' Van Centres. Working with you.

## It's more than a van to you. You're more than a customer to us.

We know that when you choose Volkswagen Commercial Vehicles, you're looking for more than just four walls on four wheels. You want a van that looks after itself while you take care of business. A vehicle that makes a statement, as well as a delivery. An investment for the future that makes a difference today.

## To us, you're a partner.

By being there to get to know how you work and what you need, we can offer you more – supporting your plans year after year. It means a partnership that lasts as long as your ownership, with a vehicle and a team that's with you for the journey.

## Our dedicated network of Van Centres.

Over **70 Van Centres** and **24 Authorised Repairers** means you're only around 45 minutes on average from our door.



# Everything for the job... ...and the journey.

## The right van.

We're commercial vehicle experts and finding the right van for your business is what makes us tick. We'll guide you through the range, take you on a test drive and cover all the options.

## The right accessories.

From mudflaps to sat navs, plying to roof racks, we'll work with you to create the perfect van – keeping everything 100% Volkswagen to aid high residuals.

## The right finance.

Every business is different, so we stay flexible, with a range of finance packages to choose from. Depending on your preference, we'll go through the options to find the one that suits you best.

## The right support.

Nothing matters more than keeping you mobile, so our servicing options are built around you. You'll also enjoy three-years' free Roadside Assistance with your new van.

## The right service.

We understand it's the little things that make the difference, so we set high standards. We'll call you when we say, keep you informed on delivery dates and support you long after purchase.



## And there's more...

We offer a lot more than you might think. From **cost-effective van rental** or an **air conditioning recharge**, to a wide selection of premium and budget **replacement tyres**, if we're not able to help, we'll try and point you in the right direction!

For more information on accessories, finance, service, support and warranties, take a look at page 46-47.



Model shown is Caddy.

## Bold. Sharp. Dynamic. Design.

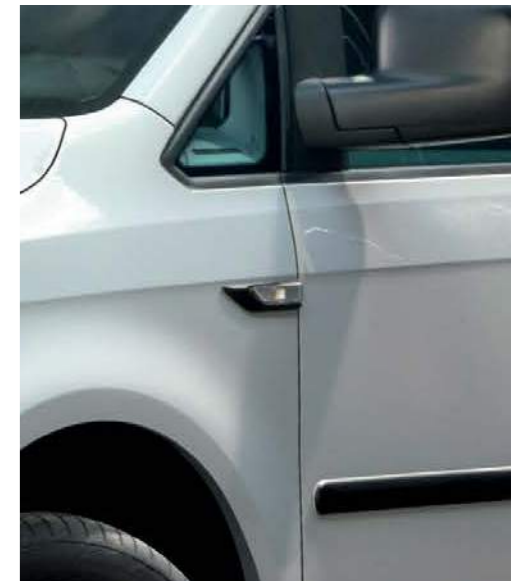
The Caddy exudes the highest levels of competence and dependability. It's focused in every way – no more so than through its dynamic exterior styling. While the front delivers a bold stance, the rear features sharp design and elegantly sculptured rear light clusters. Additional highlights include a chrome strip on the radiator grille, stylish side indicators and a range of attractive alloy wheels.



Optional tinted rear tail lights.



Optional Bi-xenon headlights.



Stylish side indicators.

## Quality. Function. Convenience. Interior.

The Caddy has a car-like dashboard with a super high-quality finish. To assist your working day you'll discover plenty of ingenious storage solutions, ergonomic seating and a broad selection of radio and infotainment systems – including DAB+ radio and Bluetooth® as standard. With front seat occupants benefitting from electrically heated and adjustable wing mirrors, electric windows, front and curtain airbags as standard, it's a safe and convenient place to spend your working day. Add these ingredients together and the Caddy's interior moves comfort and style to a whole new level.



Optional App-Connect system.



Standard generous above-cab storage shelf.

## Radio and infotainment.

### Radio and navigation.

The latest-generation devices are available, including the standard Composition Colour touch-screen DAB+ radio system, optional Composition Media DAB+ radio system, as well as the Discover Media navigation system which is standard on Highline and optional on all other models.

### Voice recognition.

Available as an option, the voice control system allows you to operate the telephone, navigation and audio functions without taking your hands off the steering wheel.

### App-Connect.

Available as an option, App-Connect allows you to operate special apps. The screen of your smartphone can be shown on the radio system's display.

### Connectivity package.

Available as an option, external media devices, such as MP3 players, can be connected via the USB port. Additionally, the standard mobile phone interface offers a Bluetooth® hands-free speaking system.





## Your safety is our priority. Safety systems.

Your safety is vital, so we ensure that a long list of safety and security features are built into every vehicle we produce. Since we first introduced structural safety features on commercial vehicles over 35 years ago, Volkswagen has maintained a policy of continuous safety development. Every Volkswagen model incorporates a range of both active and passive safety features, to help ensure the safety and security of both you and your load.

With the vehicle's design contributing to safety, occupants are securely enclosed within a rigid safety cell with crumple zones to absorb crash energy, while the chassis and suspension are designed for excellent directional stability and handling. Features such as Anti-lock Braking System (ABS), Electronic Brakeforce Distribution (EBD), Electronic Stabilisation Programme (ESP), driver and passenger front and curtain airbags, electric seatbelt tensioners and Automatic Post-Collision Braking System are fitted as standard.

For additional security and protection, an electronic immobiliser and remote central locking with dead locking and internal locking button are standard, while optional features such as anti-theft devices, front and rear parking sensors, Bi-xenon headlights, automatic rain-sensing wipers and front fog lights with integrated cornering lights all offer additional peace-of-mind.



**Automatic Post-Collision Braking System (MCB).**  
Standard on all Caddy models, it triggers braking after a collision, with the aim of preventing secondary collisions.



**Electronic Stabilisation Programme (ESP).**  
Designed to prevent the vehicle from swerving in critical driving conditions by controlled and targeted intervention in the brake and engine management. This helps to maximise directional stability.



**Anti-lock Braking System (ABS).**  
Designed to prevent wheels from locking up and assist manoeuvrability of the vehicle under heavy braking.



**Traction Control System (TCS).**  
Aids smooth starts and acceleration by reducing wheel-spin. The system also incorporates the Electronic Differential Lock (EDL) and makes up part of the Electronic Stabilisation Programme (ESP).



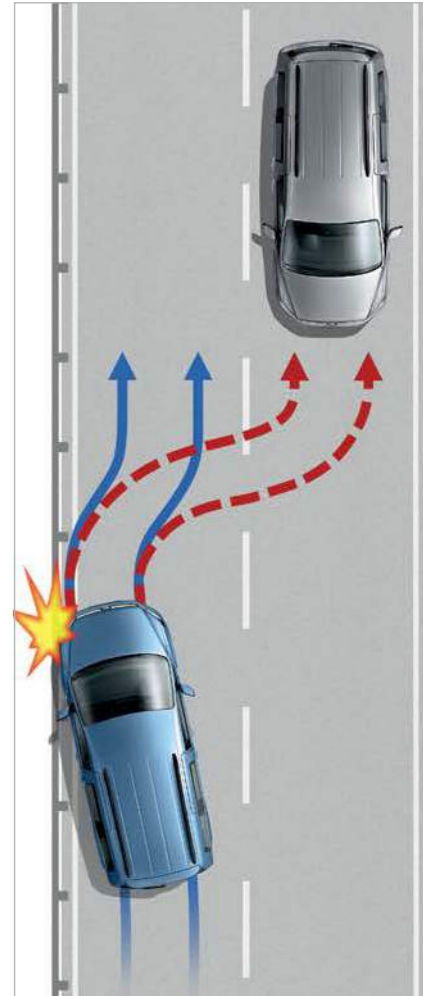
**Electronic Differential Lock (EDL).**  
Allows smooth starts on slippery or loose road surfaces. If one wheel starts to spin, EDL is designed to brake the wheel as necessary, directing power to the wheel with greater traction.



**Airbags.**  
Driver and passenger front and curtain airbags are standard. They offer occupants improved protection in the event of head-on or side impacts.



**Seatbelt warning.**  
The seatbelt warning reminds the driver that their seatbelt is not fastened. Audio and visual signals are used to request that the seatbelt is fastened before driving.



Automatic Post-Collision Braking System.

# Innovative. Intelligent. Intuitive.

## Driver assistance systems.

To help ensure every journey ends as stress-free as it begins, the Caddy is equipped with a number of systems – all of which are activated in critical situations as a preventative measure. Add to this a variety of innovative driver assistance systems and you'll discover the Caddy offers high levels of safety and peace-of-mind.



Optional Park Assist display.



Optional rear-view camera display.



### Cruise control including speed limiter.

Available as an option, cruise control maintains the selected speed, or limits the top speed, to a value set by the driver.



### Driver Alert System.

Available as an option, the Driver Alert System registers deviation from normal steering patterns and uses visual and acoustic warnings to recommend that the driver takes a break.



### Brake Assist.

Fitted as standard, the system registers the speed at which the brake pedal is pressed. During emergency braking, it helps ensure full brake pressure is applied more quickly.



### Daytime running lights.

Fitted as standard, daytime running lights offer increased visibility. For extra driver convenience, the dipped beam headlights are automatically switched on when you start your vehicle.



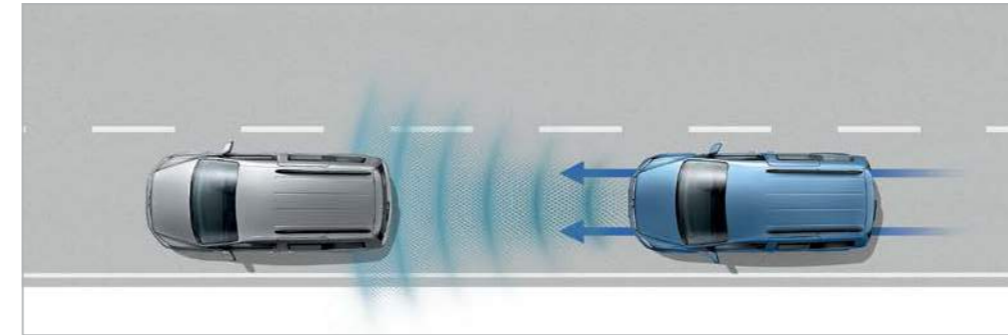
### Hill Hold Assist.

Fitted as standard, the convenient Hill Hold Assist helps to prevent your vehicle from rolling back when pulling away on an incline. The hold operates for approximately two seconds.



### Tyre pressure monitoring.

The optional tyre pressure monitoring display (standard on kombi) activates a warning signal to highlight significant changes in tyre pressure. This lets the driver know that the tyre pressure should be checked as soon as possible.



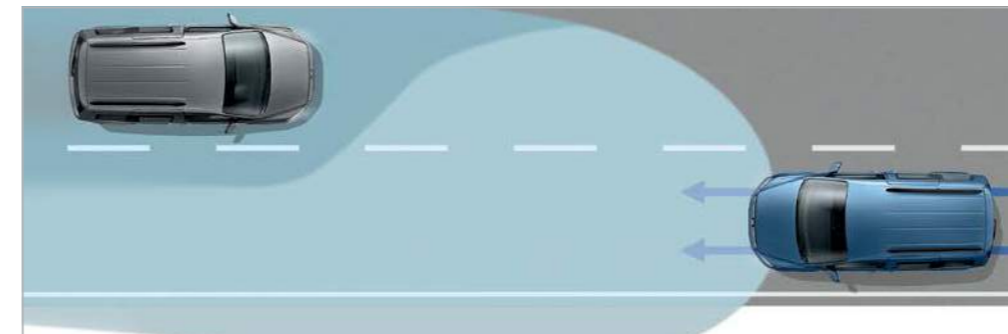
### Front Assist with City Emergency Braking System.

Standard Front Assist area monitoring system with City Emergency Braking System detects critical distances, warns of hazardous situations and when necessary, triggers emergency braking.



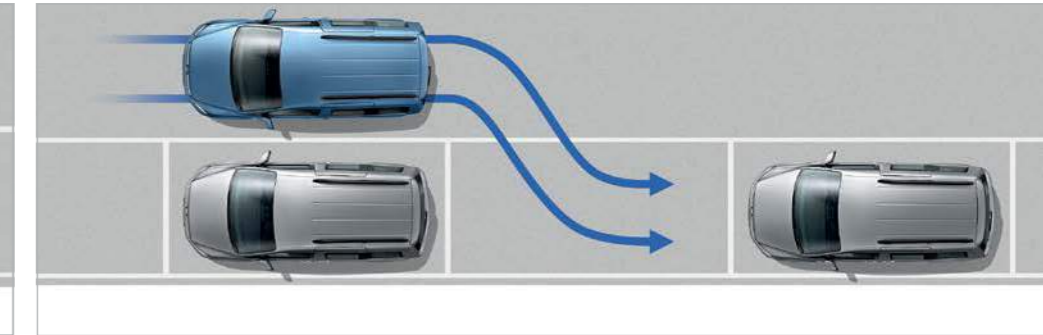
### Adaptive Cruise Control (ACC).

Available as an option, ACC uses a front radar to measure the distance (up to 120m) and speed relative to vehicles driving ahead. It automatically regulates the pre-set distance.



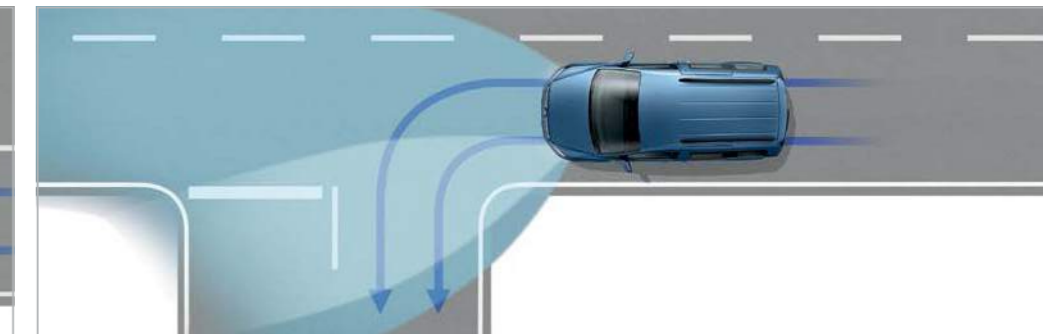
### High Beam Assist.

Available as an option, High Beam Assist automatically dips the headlights and prevents dazzle for oncoming vehicles, or vehicles travelling ahead. At night time at speeds of above 37mph, the system automatically switches the headlights to high-beam.



### Park Assist.

This useful option aids positioning into parking spaces. When reverse is engaged, the vehicle assumes control of the steering. All that's required of the driver is to operate the clutch, accelerator and brake pedals.



### Fog lights with integrated cornering lights.

Available as an option, these help to illuminate curves and bends in the road ahead. This aids the driver in spotting any obstacles where the vehicle is turning.

# Powerful. Economical. Advanced. Diesel and petrol engines with the Euro 6 emissions standard.

The Caddy offers a generation of engines featuring the Euro 6 emissions standard.

All models include efficiency technologies as standard – consisting of Hill Hold Assist, low rolling resistance tyres, regenerative braking and Start/Stop. The Caddy's optimised chassis is perfectly tailored to the needs of day-to-day work and when combined with any TDI diesel or TSI petrol engine, contributes to a dynamic driving experience.



## Dual clutch direct shift gearbox (DSG).

Our dual clutch direct shift gearbox (DSG) can be used as a fully automatic gearbox, or as a responsive quick-shift manual. The innovative dual clutch system facilitates an instant gear change, whilst helping to maintain swift and smooth progress.

## Euro 6 is achieved by applying the following technologies.

Our range of Euro 6 TDI diesel engines and TSI petrol engines offer various levels of performance and plenty of torque for shifting heavy loads. Depending on your engine, you'll receive a 5 or 6-speed manual gearbox as standard, while a dual clutch direct shift gearbox (DSG), provides a smooth power-flow when changing gear can also be specified.

### Diesel Selective Catalytic Reduction.

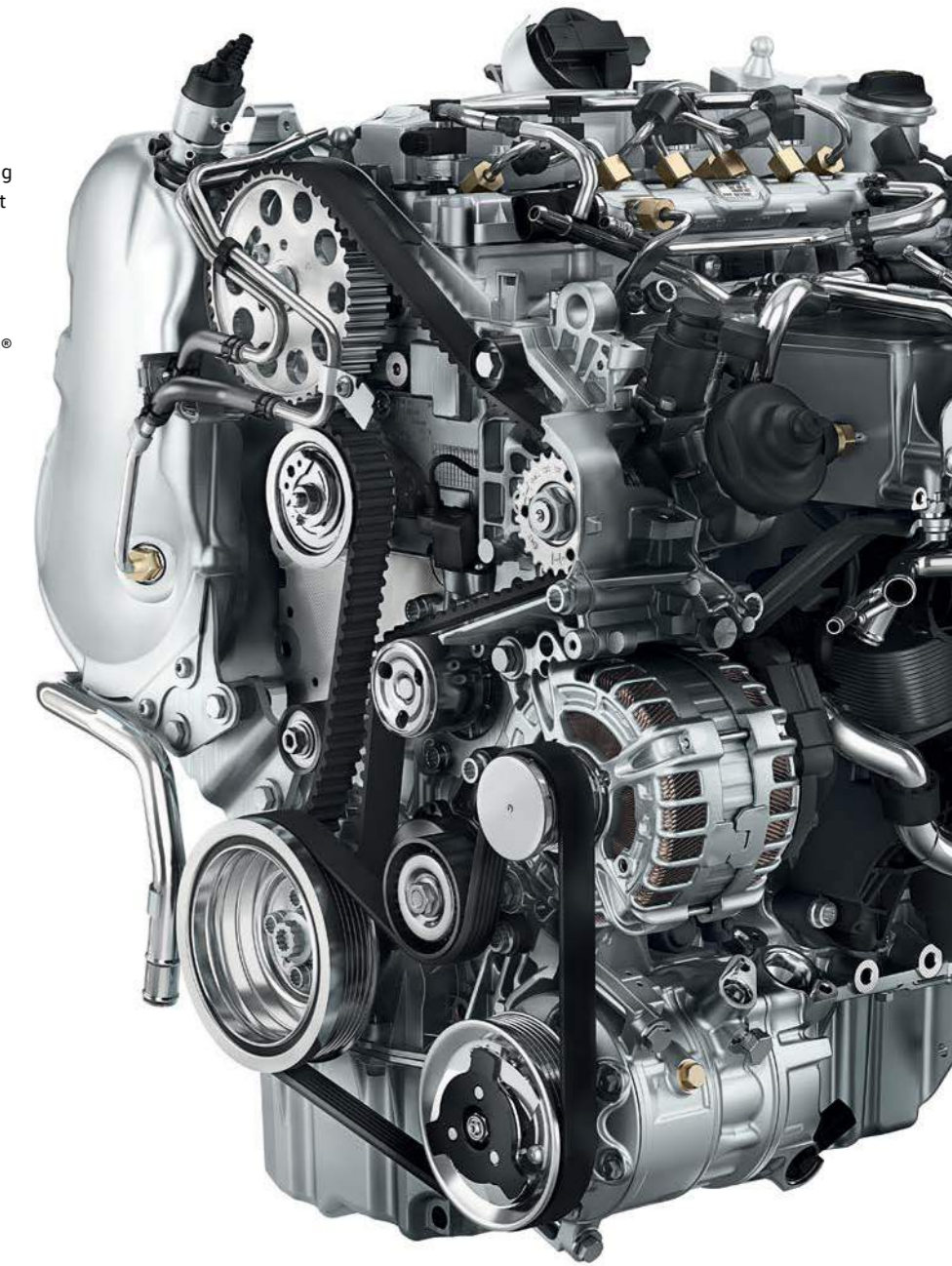
Our diesel SCR system uses AdBlue® urea solution to convert nitrogen oxide into nitrogen and water. With this kind of emission control system for diesel engines, the filler neck for the AdBlue® tank is located below the filler cap for the fuel tank. The AdBlue® consumption figures depend on individual driving style, the system's operating temperature and the ambient temperature that the vehicle is operated in. The vehicle is fitted with a separate tank for AdBlue® which holds approximately 9 litres.

### Diesel and petrol Exhaust Gas Recirculation (EGR).

Our diesel and petrol engines use exhaust gas recirculation as a technique to reduce nitrogen oxide (NOx) emissions. EGR works by recirculating a percentage of the engine's exhaust gas back to the engine cylinders.

### Diesel Particulate Filter (DPF).

The DPF captures soot particles in the exhaust gas. Periodically, the soot particles are automatically burnt under high temperatures to regenerate the filter and maintain exhaust gas emissions.



### TDI Diesel

**2.0 litre TDI 75PS (55kW)<sup>1</sup>**  
Combined cycle fuel consumption: 60.1mpg  
CO<sub>2</sub> emissions: 124g/km  
Maximum torque: 225Nm

**2.0 litre TDI 102PS (75kW)<sup>1</sup>**  
Combined cycle fuel consumption: 55.4–60.1mpg  
CO<sub>2</sub> emissions: 133–124g/km  
Maximum torque: 250Nm

**2.0 litre TDI 150PS (110kW)<sup>1</sup>**  
Combined cycle fuel consumption: 54.3–57.6mpg  
CO<sub>2</sub> emissions: 136–129g/km  
Maximum torque: 340Nm

**2.0 litre TDI 102PS (75kW) BM<sup>1,2</sup>**  
Combined cycle fuel consumption: 64.2mpg  
CO<sub>2</sub> emissions: 116g/km  
Maximum torque: 250Nm

### TSI Petrol

**1.2 litre TSI 84PS (62kW)<sup>1</sup>**  
Combined cycle fuel consumption: 47.1mpg  
CO<sub>2</sub> emissions: 137g/km  
Maximum torque: 160Nm

**1.0 litre TSI 102PS (75kW)<sup>1</sup>**  
Combined cycle fuel consumption: 50.4–51.4mpg  
CO<sub>2</sub> emissions: 128–125g/km  
Maximum torque: 175Nm

**1.4 litre TSI 125PS (92kW)<sup>1</sup>**  
Combined cycle fuel consumption: 47.9–49.6mpg  
CO<sub>2</sub> emissions: 136–131g/km  
Maximum torque: 220Nm

<sup>1</sup> Standard EU test figures for comparative purposes and may not reflect real driving results. For full mpg and CO<sub>2</sub> data refer to pages 40–41.

<sup>2</sup> Figures for Caddy BlueMotion panel van – see pages 16–17.



# More mpg. Less CO<sub>2</sub>.<sup>1</sup> Caddy BlueMotion.

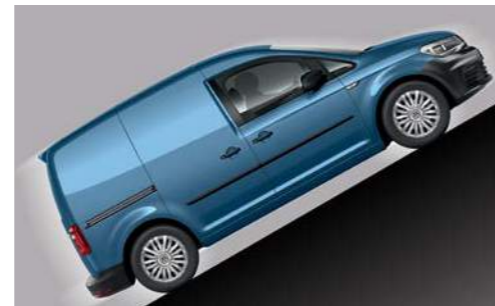
While efficiency technologies are standard right across the Caddy range, if improved fuel economy and lower emissions are a concern for your business, then the Caddy BlueMotion panel van is the natural choice. Fitted with the Euro 6 2.0 litre 102PS TDI and utilising 250Nm maximum torque, the Caddy BlueMotion panel van can deliver an impressive combined cycle fuel consumption figure of 64.2mpg<sup>2</sup> with CO<sub>2</sub> emissions of 116g/km<sup>2</sup>. It's the ideal balance of power, torque and economy.



Start/Stop – a key element in fuel economy.



The BlueMotion's car-like aerodynamic wing mirrors. Available with optional body-coloured paint and optional electric folding function.



Hill Hold Assist – aids smooth starts on inclines.

**BLUEMOTION**

### Caddy BlueMotion equipment in addition to Startline.<sup>3</sup>

- BlueMotion exterior badge.
- Breakdown kit. In lieu of spare wheel.
- Car-like aerodynamic wing mirrors.
- Efficient engine management software.
- Lowered ride height. Helps to reduce drag and improve aerodynamics.
- Protective side strips.

Up to:  
**64.2**  
mpg<sup>1</sup>  
combined cycle fuel consumption.



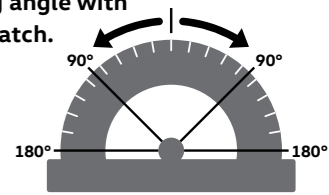
<sup>1</sup> Compared to Caddy van.  
<sup>2</sup> Standard EU test figures for comparative purposes and may not reflect real driving results. For full mpg and CO<sub>2</sub>, data refer to pages 40-41.  
<sup>3</sup> Due to weight optimisation, certain Startline features and options are not compatible. Please ask your Van Centre for further details.



## Access made easy. Rear door solutions.

Load. Unload. The doors of a commercial vehicle are opened and closed repeatedly throughout the course of a working day. That's why the Caddy is built with hinges, rails and handles that are designed for hard work. We also know that flexibility is important, so the rear of the Caddy is available with a choice of configurations to suit the needs of your particular business. Whether you choose the standard glazed asymmetric rear wing doors with heated windows and wash-wipe, or a glazed or unglazed tailgate with a stylish integrated rear spoiler and soft-touch operation, you'll find a low load bed, combined with a generous opening width of 1,181mm and height of 1,129mm, helps to make load access easy and convenient.

Rear wing doors  
**180°**  
opening angle with  
secure latch.



Asymmetric rear wing doors with windows. Standard on Caddy panel van.



Asymmetric rear wing doors with opaque windows. Standard on Caddy Maxi panel van.



Asymmetric rear wing doors with optional white ABS protective panels.



Tailgate with window and spoiler. Standard on Caddy Maxi kombi and optional on panel vans.



Optional metal tailgate with spoiler.

# Versatility. Flexibility. Choice.

## Load space solutions.

All Caddy models provide a spacious load compartment that can be tailored to your needs. The standard specification includes multiple load-lashing rings (six on Caddy and eight on Caddy Maxi), painted load floors on panel vans and rubber floor coverings on the kombi. With a range of optional bulkheads, robust load floor coverings, storage solutions, ventilation and electrical upgrades – not to mention our range of Volkswagen accessory 'Add Ons', any Caddy can be specified to suit your requirements.

Versatile and   
**clever**  
load space solutions.



Multiple load-lashing rings.



Full-height solid bulkhead.  
Standard on Caddy Maxi panel van.



Optional ladder flap.



Optional wooden load floor covering.



Optional rubber load floor covering.  
Standard on Caddy Maxi kombi.



Optional load compartment LED lighting.



Optional load compartment ventilation.



Optional storage box.



# So which model do you need? Choose your van.

## Your van.

You probably already have an idea about what you need from your ideal van and what you'll need to carry. Likewise, you're sure to have an idea about what's the heaviest, tallest, widest or longest load you'll need to get into your vehicle. If you're a Fleet Manager, then you'll probably need a variety of options and more than one vehicle. Bearing these factors in mind, the information featured on these pages is designed to help as a quick guide to which vehicle may be the closest match to your own specific requirements.

## Your trimline.

For added choice, there's a variety of trimlines available, each delivering its own distinct feel. From the robust Startline to the luxurious Highline, you're sure to find a vehicle and trimline combination that not only works hard, but also creates the right impression.

## Your choice.

And remember, that's not all. Every Caddy is available with a wide range of options and accessories – all designed to further help tailor your vehicle to your own particular needs. So which model do you need?

## How to select your van:

1. Think about the **maximum length and height** of your load. This will help you choose either a Caddy or Caddy Maxi. If you need to carry more than one passenger, you'll need to consider choosing a Caddy Maxi kombi.
2. Consider your **payload** ranges and think about the heaviest load you need to carry. This will help you to check that your choice is suitable.
3. If you've chosen a Caddy or Caddy Maxi, decide on your preferred **trimline**.
4. Take a look at the separate Caddy price list to discover which **engines and options** are available for your chosen van.

### Caddy panel van.



Load length: 1,779mm  
Load height: 1,244mm  
Payload: 545-734kg

**3.2m<sup>3</sup>**  
load area volume.

#### Trimlines:

Startline, Trendline, Highline, BlueMotion

#### Engines:

TDI: 75PS, 102PS, 150PS  
TSI: 84PS, 102PS, 125PS

### Caddy Maxi panel van.



Load length: 2,249mm  
Load height: 1,259mm  
Payload: 700-736kg

**4.2m<sup>3</sup>**  
load area volume.

#### Trimlines:

Startline, Trendline, Highline

#### Engines:

TDI: 102PS, 150PS  
TSI: 102PS, 125PS

### Caddy Maxi kombi.



Load length: 1,566mm  
Load height: 1,240mm  
Payload: 631-637kg

**4.1m<sup>3</sup>**  
maximum load area volume.  
1.6m<sup>3</sup> load volume  
with rear seats in-place.

#### Engines:

TDI: 102PS, 150PS  
TSI: 102PS, 125PS

## Exterior dimensions.

1,836mm – maximum roof height.



4,408mm – Caddy length.

4,878mm – Caddy Maxi and Caddy Maxi kombi length.

Our range of  
**spacious**  
compact vans.

For further information about weights, refer to pages 42–43.

Please note: The kombi's load dimensions vary slightly from the above panel van figures. For further information about dimensions, take a look at pages 44–45.

## Stylish. Agile. Compact. Caddy panel van.

So much more than just a stylish, agile, compact and well-built delivery van, the Caddy panel van delivers space in abundance. With a load volume of 3.2m<sup>3</sup>, it easily carries weights of up to 734kg<sup>1</sup> and accommodates a load length of 1,779mm, load width of 1,556mm (1,170mm between the wheel arches) and load height of 1,244mm. Access at the rear is through two asymmetric wing doors, while a tailgate can be specified as an option. Side access is through a near-side sliding door, which when open, allows a width of 701mm and height of 1,097mm. If required, an off-side sliding door can be specified as an option, allowing for easy access to both sides of the vehicle.



Up to **2**  
side sliding  
doors.

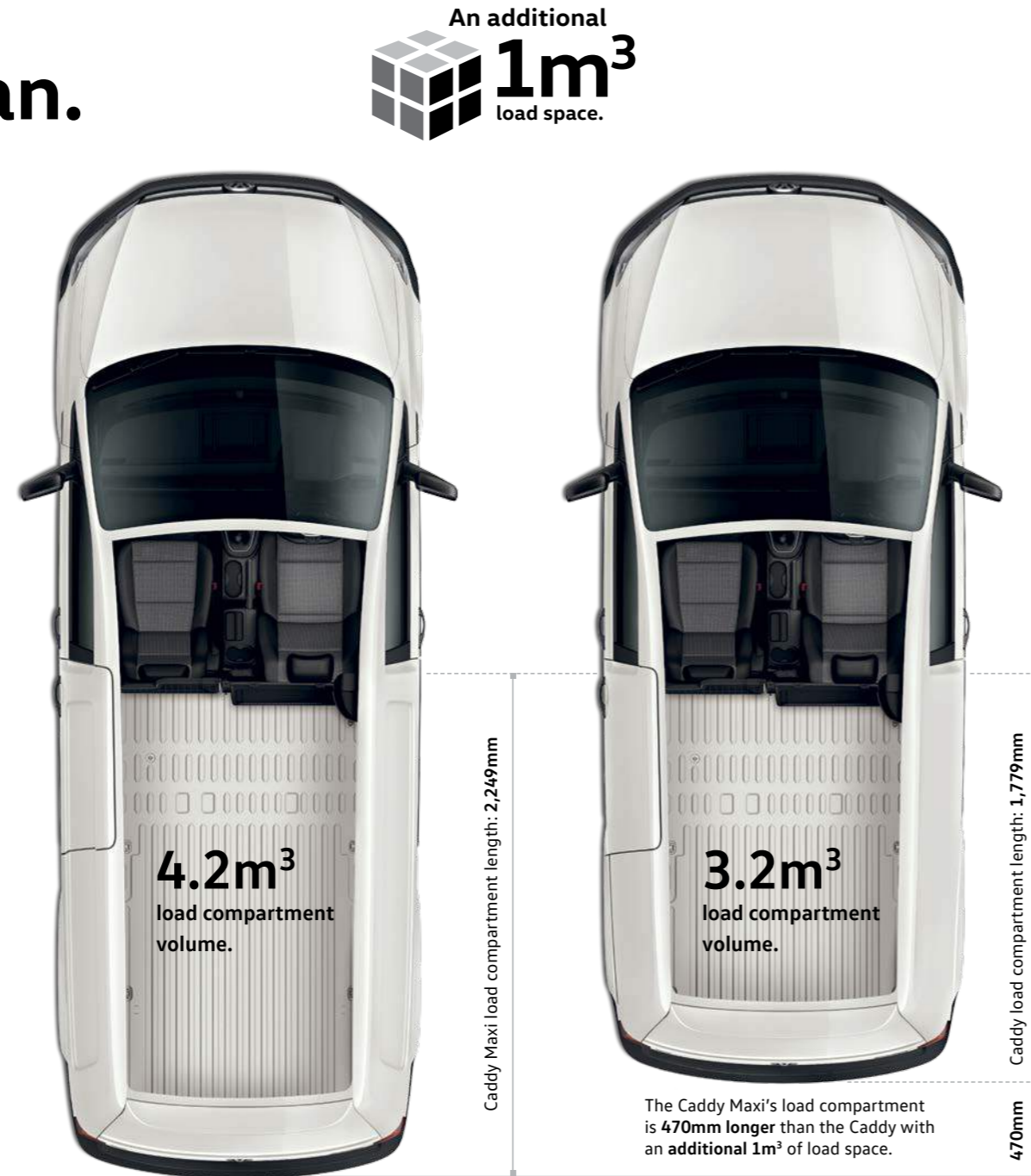


<sup>1</sup> For further information about weights and dimensions, refer to pages 42-45.

## Delivering space. Caddy Maxi panel van.

The Caddy Maxi panel van offers many of the same great features as the Caddy panel van, but with the addition of more space. With a load volume of 4.2m<sup>3</sup> and a longer wheelbase, the Caddy Maxi provides an additional 1m<sup>3</sup> of load volume and an extra 470mm of load length – giving up to 2,249mm of usable space.

In common with the Caddy, access at the rear is through generous asymmetric wing doors, which on the Caddy Maxi, feature opaque glazed panels. When it comes to side access, the Caddy Maxi includes near-side and off-side sliding doors as standard. As an addition to the Caddy, the Caddy Maxi features a full-height solid bulkhead. With eight load-lashing rings, an interior light and hardboard side protection as standard, the Caddy Maxi's load compartment offers the perfect environment for your cargo.



# Choose your trimline. Startline equipment.

Once you've found your ideal van – or indeed vans if you're a fleet customer, the next step is to choose your perfect trimline. Both the Caddy and Caddy Maxi have a choice of three levels (**Startline, Trendline and Highline**) – each with their own particular strengths and all designed to create the right impression for your business. The Caddy panel van is also available as a BlueMotion model (see page 16).

## Audio and communications.

Composition Colour DAB+ radio including AUX-IN, SD card slot, USB port, Bluetooth®, MP3 compatible CD player and two speakers.

Multi-function display plus.

## Cab area.

Austin cloth upholstery.

Digital clock.

Dimmable dashboard illumination.

Door mirrors – electrically heated and adjustable.

Driver's seat with height, reach and rake adjustment.

Electric front windows.

Four drinks holders and storage compartment in centre console.

Glovebox – lockable with illumination.

Interior light in headliner incorporating LED technology.

Leather multi-function steering wheel.

Manually controlled heating system with dust and pollen filter and air recirculation.

Passenger seat with reach and rake adjustment.

Reach and rake adjustable steering column.

Rear-view mirror with anti-dazzle function (Caddy).

Rubber floor covering.

Servotronic speed-related power-assisted steering.

12v socket.

## Cargo area.

Full-height bulkhead – solid lower with mesh upper (Caddy).

Full-height bulkhead – solid (Caddy Maxi and C20+).

Hardboard roof trim and painted half-height side panels (with Metallic paint option only).

Heavy-duty suspension (C20+).

Load-lashing rings – six on Caddy, eight on Caddy Maxi.

Two door-activated interior lights.

## Exterior.

Asymmetric rear wing doors with heated rear window and wash-wipe (Caddy).

Asymmetric rear wing doors with opaque windows (Caddy Maxi and C20+).

Black door mirrors and handles.

Black front and rear bumpers.

Heat insulating windscreen.

Roof rail preparation.

Single near-side sliding door (Caddy).

Twin near-side and off-side sliding doors (Caddy Maxi).

## Wheels and tyres.

15" steel wheels. 6J x 15 with 195/65 R15 tyres (75PS, 84PS and 102PS).

16" steel wheels. 6J x 16 with 205/55 R16 tyres (125PS and 150PS).

Black wheel centre caps.

Full size steel spare wheel.

Tool kit and jack.

## Safety and security.

Anti-lock Braking System (ABS).

Automatic hazard light activation under emergency braking.

Automatic Post-Collision Braking System.

Brake Assist.

Driver Alert System.

Driver and passenger front and curtain airbags.

Electric seatbelt tensioners.

Electronic Brakeforce Distribution (EBD).

Electronic Differential Lock (EDL).

Electronic Stabilisation Programme (ESP).

Engine Drag Torque Control (MSR).

Front Assist with City Emergency Braking System.

Halogen main headlights with range control and daytime running lights.

Height-adjustable head restraints.

Remote central locking with deadlocks, interior locking and two remote keys.

Seatbelt warning when not engaged.

Thatcham Category 2 approved immobiliser.

Traction Control System (TCS).

Windscreen wiper with variable intermittent delay and wash-wipe system.

## Efficiency technology.

Hill Hold Assist.

Low rolling resistance tyres.

Regenerative braking.

Start/Stop.

# Equipment in addition to Startline. Trendline equipment.

The **Trendline** equipment builds upon the strengths of the Startline by offering a wide range of stylish, practical and technological items. By selecting the most popular options available and combining them into one handy pack, the Trendline offers amazing value when compared to ordering each item individually.

## Cab area.

Climatic air conditioning.

Cruise control with speed limiter.

Height adjustment for driver and front passenger seats.

Storage compartments under driver and front passenger seats.

Twin sun visors with vanity mirrors.

8-way adjustability on driver's seat, including lumbar support.



## Exterior.

Body-coloured bumpers, door mirrors and handles.

Rear parking sensors.

## Wheels and tyres.

15" full wheel trims. 6J x 15 with 195/65 R15 tyres (102PS).

16" full wheel trims. 6J x 16 with 205/55 R16 tyres (125PS and 150PS).



**01 Multi-function display.** Displays a variety of standard and optional information and assistance systems.

**02 15" full wheel trims.** A stylish addition delivering increased exterior style. Standard on 102PS models.

**03 Climatic air conditioning.** Delivers a temperature controlled environment.

Unladen weight, payload, fuel consumption and CO<sub>2</sub> emissions may be influenced by trimline, factory options and Van Centre fitted accessories

# Equipment in addition to Trendline. Highline equipment.

The luxurious Highline adds to the Trendline's already impressive specification and offers the perfect balance of comfort and style in a hard-working vehicle. Choose a Highline and you'll have a van that's designed to help get your business noticed.

## Audio and communications.

Discover Media satellite navigation system featuring increased touch-screen size of 6.33" with proximity sensor, USB port, Bluetooth®, SD card slot x2, AUX-IN interface, MP3 and WMA compatible CD drive.

## Cab area.

Lights & Vision pack – including auto-dimming rear-view mirror, rain sensor with automatic wipers and intermittent control.

## Exterior.

Front fog lights.

Heated windscreen.

## Safety and security.

Thatcham Category 1 approved immobiliser.

## Wheels and tyres.

15" Caloundra alloy wheels. 6J x 15 with 195/65 R15 tyres (102PS).

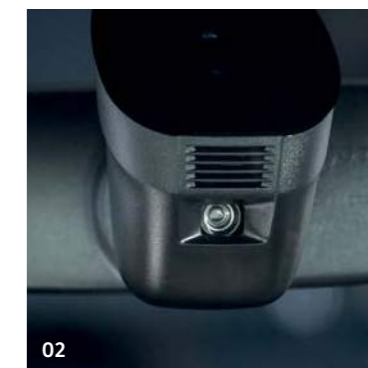
16" Bendigo alloy wheels. 6J x 16 with 205/55 R16 tyres (125PS and 150PS).

Locking wheel bolts.

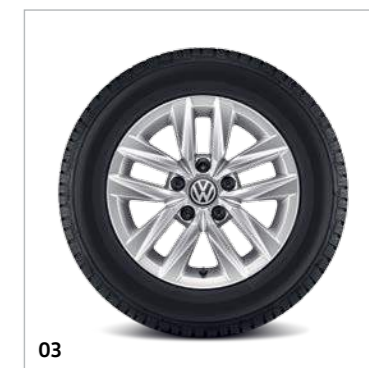
Unladen weight, payload, fuel consumption and CO<sub>2</sub> emissions may be influenced by trimline, factory options and Van Centre fitted accessories.



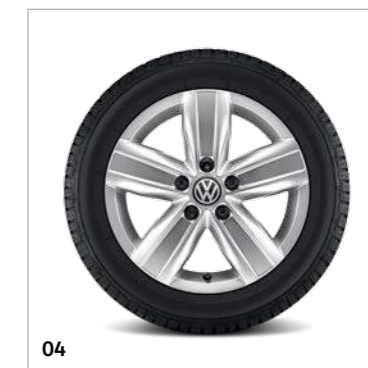
01



02



03



04

**01 Discover Media satellite navigation system.** Includes free updates for the pre-installed European map.

**02 Lights & Vision pack.** Includes the convenient auto-dimming rear-view mirror and rain sensor.

**03 16" Caloundra alloy wheels.** Standard on 102PS models.

**04 16" Bendigo alloy wheels.** Standard on 125PS and 150PS models.



# Perfect for crew and cargo alike. Caddy Maxi kombi.

The Caddy Maxi kombi offers versatility when you need the ability to transport a crew of up to five (including the driver) and their kit. While the cab includes the usual features you'd expect from any Caddy, behind the cab there's seating for three passengers, consisting of a single seat to the left and dual seat to the right – each fitted with 3-point seatbelts and height-adjustable head restraints. Access to the passenger seating is through twin glazed side sliding doors, while at the rear you'll find a glazed tailgate with heated window and wash-wipe.

Featuring a robust rubber floor covering throughout the cab and cargo area, as well as four load-lashing rings in the cargo area, its flexible interior can be transformed in seconds from a comfortable five-seater, into a spacious delivery van. With the rear seats in place, there is a load volume of 1.6m<sup>3</sup>, folding the seats forward increases this to 3.9m<sup>3</sup>, while if you remove the seats, load volume increases to 4.1m<sup>3</sup> – only slightly less than the cavernous Caddy Maxi panel van.



## The kombi's flexible passenger compartment.



Standard five-seat layout.



2nd row single seat removed.



2nd row dual seat removed.



2nd row seats folded.



2nd row seats removed.



### Audio and communications.

Composition Colour DAB+ radio including AUX-IN, SD card slot, USB port, Bluetooth®, MP3 compatible CD player and two speakers.  
Multi-function display plus.

### Cab area.

Austin fabric upholstery.

Digital clock.

Dimmable dashboard illumination.

Door mirrors – electrically heated and adjustable.

Driver's seat with height, reach and rake adjustment.

Electric front windows.

Glovebox – lockable with illumination.

Interior light in headliner incorporating LED technology.

Leather multi-function steering wheel.

Manually controlled heating system with dust and pollen filter and air recirculation.

Passenger seat with reach and rake adjustment.

Reach and rake adjustable steering column.

Rear-view mirror with anti-dazzle function.

Rubber floor covering.

Servotronic speed-related power-assisted steering.

12v socket.

### Passenger/cargo area.

Hardboard roof trim and painted half-height side panels (Metallic paint models only).

Load-lashing rings.

Rubber floor covering.

Three-seat bench in second row – split tipping, folding and removable with ISOFIX mountings to outer seats.

Two door-activated interior lights.

### Exterior.

Black door mirrors and handles.

Black front and rear bumpers.

Fixed windows in near-side and off-side sliding doors in load/passenger compartment.

Heat insulating windscreen.

Roof rail preparation.

Tailgate with heated window and wash-wipe.

Twin near-side and off-side sliding doors.

### Safety and security.

Anti-lock Braking System (ABS).

Automatic hazard light activation under emergency braking.

Automatic Post-Collision Braking System.

Brake Assist.

Driver Alert System.

Driver and passenger front and curtain airbags.

### Safety and security.

Electric seatbelt tensioners.

Electronic Brakeforce Distribution (EBD).

Electronic Differential Lock (EDL).

Electronic Stabilisation Programme (ESP).

Engine Drag Torque Control (MSR).

Front Assist with City Emergency Braking System.

Halogen main headlights with range control and daytime running lights.

Height-adjustable head restraints.

Remote central locking with deadlocks, interior locking and two remote keys.

Seatbelt warning when not engaged.

Thatcham Category 2 approved immobiliser.

Traction Control System (TCS).

Windscreen wiper with variable intermittent delay and wash-wipe system.

### Wheels and tyres.

16" full wheel trims. 6J x 16 with 205/55 R16 tyres.

Full size steel spare wheel.

Tool kit and jack.

### Efficiency technology.

Hill Hold Assist.

Low rolling resistance tyres.

Regenerative braking.

Start/Stop.

# Paint and upholstery.

## Solid paint.



Candy White



Pure Grey

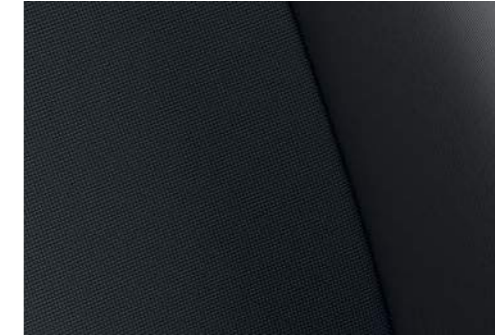


Cherry Red



Bright Orange

## Upholstery.



Austin

SL  TL  HL  K  BM

Titanium Black Cloth

## Metallic paint.<sup>1</sup>



Reflex Silver



Indium Grey



Sandstorm Yellow



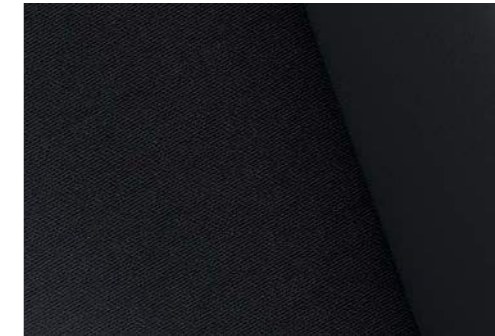
Fortana Red



Blackberry



Chestnut Brown



Robust<sup>1</sup>

SL  TL  HL

Titanium Black heavy-duty cloth



Viper Green



Bamboo Garden Green



Starlight Blue

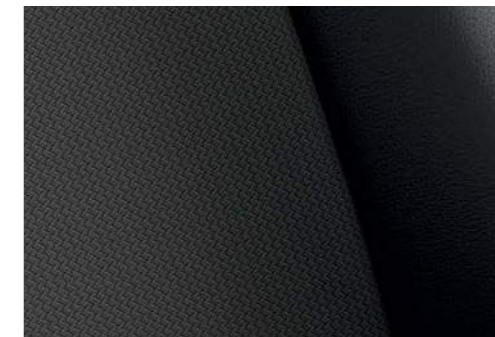


Acapulco Blue



Deep Black

## Pearl effect.<sup>1</sup>



Mesh<sup>1</sup>

SL  TL  HL  K

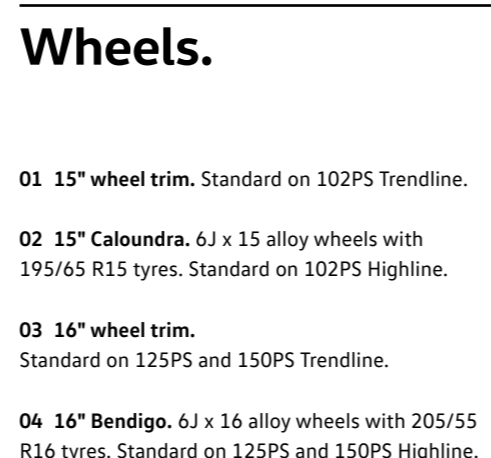
Titanium Black synthetic leather

<sup>1</sup> Available at extra cost.

**Please note:** Not all paint and upholstery combinations can be ordered together and in some instances certain combinations may incur extra cost. Not all paint finishes may be available for every trimline. Please check details and availability with your Volkswagen Van Centre at the time of ordering. Screen representations do not allow exact reproduction of paint and upholstery colours.

Standard  Optional

SL | Startline TL | Trendline HL | Highline K | Kombi BM | BlueMotion



## Wheels.

**01 15" wheel trim.** Standard on 102PS Trendline.

**02 15" Caloundra.** 6J x 15 alloy wheels with 195/65 R15 tyres. Standard on 102PS Highline.

**03 16" wheel trim.** Standard on 125PS and 150PS Trendline.

**04 16" Bendigo.** 6J x 16 alloy wheels with 205/55 R16 tyres. Standard on 125PS and 150PS Highline.

**05 16" Fortaleza.** 6J x 16 alloy wheels with 205/55 R16 tyres.

**06 17" Rockhampton.** 6J x 17 alloy wheels with 205/55 R17 tyres.

**07 17" Canyon.** Silver/Anthracite. 6J x 17 alloy wheels with 205/55 R17 tyres.

## Audio and communications.



### Composition Media DAB+ radio system.

The optional Composition Media DAB+ radio system features an increased touch-screen size of 6.33" with proximity sensor, USB port, Bluetooth®, SD card slot, AUX-IN interface, MP3 and WMA compatible CD drive, 4 x 20 watt output with four speakers and a dual tuner with PhaseDiversity for optimum radio reception. App-Connect is available as an option for this system.

### Composition Colour DAB+ radio system.

Standard on all Caddy models, the Composition Colour DAB+ radio system features a 5" TFT touch-screen colour display, USB port, Bluetooth®, SD card slot, AUX-IN interface, MP3 and WMA compatible CD drive, 4 x 20 watt output with two speakers and a dual tuner with PhaseDiversity for optimum radio reception.



### Discover Media satellite navigation system.

The Discover Media satellite navigation system builds on the strengths of the Composition Media DAB+ radio system by adding satellite navigation and a second integrated SD card slot compatible for map data. The system includes free updates for the pre-installed European maps through Volkswagen MapCare. The Discover Media satellite navigation system is standard on Highline and optional on all other models. App-Connect is available as an option for this system.

## Diesel engine and gearbox data.

Engine specifications.	2.0TDI 75PS	2.0TDI 102PS	2.0TDI 150PS
Engine type	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler
Mixture preparation/injection method	Common-rail, direct injection	Common-rail, direct injection	Common-rail, direct injection
EU exhaust emission standard	EURO 6	EURO 6	EURO 6
Number of cylinders	4	4	4
Cubic capacity	1,968cc	1,968cc	1,968cc
Output, PS at rpm	75 at 2,400-4,500	102 at 2,900-4,000	150 at 3,500-4,000
Torque, max. Nm at rpm	225 at 1,200-2,300	250 at 1,300-2,800	340 at 1,750-3,000
Fuel tank capacity	60 litre	60 litre	60 litre
AdBlue® capacity	9 litre	9 litre	9 litre
Diesel Particulate Filter [DPF]	●	●	●
5-speed manual gearbox	●	●	-
6-speed manual gearbox	-	-	●
6-speed dual clutch gearbox [DSG]	-	○	○
Front-wheel drive	●	●	●
Alternator	110A	110A	110A
Battery	61Ah (330A)	61Ah (330A)	61Ah (330A)

● Standard ○ Available – Not available

## Petrol engine and gearbox data.

Engine specifications.	1.2TSI 84PS	1.0TSI 102PS	1.4TSI 125PS
Engine type	Petrol, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Petrol, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Petrol, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler
Mixture preparation/injection method	Petrol, direct injection	Petrol, direct injection	Petrol, direct injection
EU exhaust emission standard	EURO 6	EURO 6	EURO 6
Number of cylinders	4	3	4
Cubic capacity	1,197cc	999cc	1,395cc
Output, PS at rpm	84 at 4,300-5,300	102 at 5,000	125 at 5,000-6,000
Torque, max. Nm at rpm	160 at 1,400-3,500	175 at 1,500-3,500	220 at 1,500-3,500
Fuel tank capacity	55 litre	55 litre	55 litre
5-speed manual gearbox	●	●	-
6-speed manual gearbox	-	-	●
7-speed dual clutch gearbox [DSG]	-	-	○
Front-wheel drive	●	●	●
Alternator	140A	140A	140A
Battery	59Ah (320A)	59Ah (320A)	59Ah (320A)

● Standard ○ Available – Not available

## Diesel fuel consumption, performance and emissions.

### C20 Caddy.

Engine/transmission	Urban mpg (ltr/100km) <sup>1</sup>	Extra-Urban mpg (ltr/100km) <sup>1</sup>	Combined mpg (ltr/100km) <sup>1</sup>	Acceleration, seconds 0 - 62mph	Top speed, mph, (where the law permits)	CO <sub>2</sub> emissions, g/km <sup>1</sup>
2.0TDI 75PS EU6 5-speed manual	50.4 (5.6)	67.3 (4.2)	60.1 (4.7)	16.4	94	124
2.0TDI 102PS EU6 5-speed manual	50.4 (5.6)	67.3 (4.2)	60.1 (4.7)	12.0	107	124
2.0TDI 102PS EU6 6-speed DSG	49.6 (5.7)	62.8 (4.5)	57.6 (4.9)	12.1	106	130
2.0TDI 150PS EU6 6-speed manual	47.1 (6.0)	65.7 (4.3)	57.6 (4.9)	9.2	119	129
2.0TDI 150PS EU6 6-speed DSG	49.6 (5.7)	61.4 (4.6)	56.5 (5.0)	9.4	117	132

### C20+ Caddy.

2.0TDI 75PS EU6 5-speed manual	50.4 (5.6)	67.3 (4.2)	60.1 (4.7)	16.4	94	124
2.0TDI 102PS EU6 5-speed manual	50.4 (5.6)	67.3 (4.2)	60.1 (4.7)	16.6	94	124

### C20 Caddy BlueMotion.

2.0TDI 102PS EU6 5-speed manual	54.3 (5.2)	70.6 (4.0)	64.2 (4.4)	12.0	107	116
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### C20 Caddy Maxi.

2.0TDI 102PS EU6 5-speed manual	49.6 (5.7)	65.7 (4.3)	58.9 (4.8)	12.5	107	127
2.0TDI 102PS EU6 6-speed DSG	49.6 (5.7)	62.8 (4.5)	57.6 (4.9)	12.6	106	130
2.0TDI 150PS EU6 6-speed manual	46.3 (6.1)	64.2 (4.4)	56.5 (5.0)	9.2	119	132
2.0TDI 150PS EU6 6-speed DSG	49.6 (5.7)	61.4 (4.6)	56.5 (5.0)	9.4	117	132

### C20 Caddy Maxi kombi.

2.0TDI 102PS EU6 5-speed manual	49.6 (5.7)	64.2 (4.4)	57.6 (4.9)	12.0	107	129
2.0TDI 102PS EU6 6-speed DSG	48.7 (5.8)	61.4 (4.6)	55.4 (5.1)	12.1	106	133
2.0TDI 150PS EU6 6-speed manual	45.6 (6.2)	62.8 (4.5)	55.4 (5.1)	9.2	121	135
2.0TDI 150PS EU6 6-speed DSG	47.9 (5.9)	58.9 (4.8)	54.3 (5.2)	9.4	119	136

## Petrol fuel consumption, performance and emissions.

### C20 Caddy.

Engine/transmission	Urban mpg (ltr/100km) <sup>1</sup>	Extra-Urban mpg (ltr/100km) <sup>1</sup>	Combined mpg (ltr/100km) <sup>1</sup>	Acceleration, seconds 0 - 62mph	Top speed, mph, (where the law permits)	CO <sub>2</sub> emissions, g/km <sup>1</sup>
1.2TSI 84PS EU6 5-speed manual	37.7 (7.5)	52.3 (5.4)	47.1 (6.0)	13.6	98	137
1.0TSI 102PS EU6 5-speed manual	42.8 (6.6)	58.9 (4.8)	51.4 (5.5)	11.3	107	125
1.4TSI 125PS EU6 6-speed manual	39.2 (7.2)	55.4 (5.1)	48.7 (5.8)	10.3	115	133
1.4TSI 125PS EU6 7-speed DSG	42.2 (6.7)	54.3 (5.2)	49.6 (5.7)	10.3	114	131

### C20 Caddy Maxi.

1.0TSI 102PS EU6 5-speed manual	42.2 (6.7)	56.5 (5.0)	50.4 (5.6)	11.8	115	128
1.4TSI 125PS EU6 6-speed manual	38.7 (7.3)	54.3 (5.2)	47.9 (5.9)	10.8	115	136
1.4TSI 125PS EU6 7-speed DSG	41.5 (6.8)	53.3 (5.3)	47.9 (5.9)	10.8	114	134

### C20 Caddy Maxi kombi.

1.0TSI 102PS EU6 5-speed manual	41.5 (6.8)	55.4 (5.1)	49.6 (5.7)	12.5	107	131
1.4TSI 125PS EU6 6-speed manual	38.7 (7.3)	54.3 (5.2)	47.9 (5.9)	11.3	115	136
1.4TSI 125PS EU6 7-speed DSG	41.5 (6.8)	53.3 (5.3)	47.9 (5.9)	11.3	114	134

<sup>1</sup> Fuel consumption and CO<sub>2</sub> figures are obtained under standardised EU test conditions. This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. In addition to the fuel efficiency of a vehicle, driving behaviour as well as other non-technical factors (such as environmental conditions, including weather and traffic) play a role in determining a vehicle's fuel consumption and CO<sub>2</sub> emissions. More information is available at [www.dft.gov.uk/vca](http://www.dft.gov.uk/vca). Other factors including Gross Vehicle Weight, trimline, extra equipment, options and accessories (wheels, tyres, etc.) may change vehicle parameters such as the weight, rolling resistance of the tyres and the aerodynamics and thus influence the fuel consumption, CO<sub>2</sub> emissions and driving performance values.

# Diesel weights.

## C20 Caddy.

Engine/transmission	Gross vehicle weight, kg	Axle load limit, front/rear, kg	Trailer weight braked 12%/unbraked, kg	Gross train weight, kg
2.0TDI 75PS EU6 5-speed manual	2,127	1,075 / 1,230	1,400 / 680	3,527
2.0TDI 102PS EU6 5-speed manual	2,141	1,075 / 1,230	1,500 / 680	3,641
2.0TDI 102PS EU6 6-speed DSG	2,177	1,100 / 1,230	1,500 / 700	3,677
2.0TDI 150PS EU6 6-speed manual	2,160	1,075 / 1,230	1,500 / 690	3,660
2.0TDI 150PS EU6 6-speed DSG	2,181	1,100 / 1,230	1,500 / 700	3,681

## C20+ Caddy.

2.0TDI 75PS EU6 5-speed manual	2,197	1,075 / 1,250	1,400 / 680	3,697
2.0TDI 102PS EU6 5-speed manual	2,211	1,075 / 1,250	1,500 / 680	3,700

## C20 Caddy BlueMotion.

2.0TDI 102PS EU6 5-speed manual	2,000	1,075 / 1,000	1,300 / 690	3,300
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## C20 Caddy Maxi.

2.0TDI 102PS EU6 5-speed manual	2,299	1,150 / 1,300	1,500 / 730	3,600
2.0TDI 102PS EU6 6-speed DSG	2,326	1,175 / 1,300	1,500 / 740	3,700
2.0TDI 150PS EU6 6-speed manual	2,312	1,150 / 1,300	1,500 / 730	3,800
2.0TDI 150PS EU6 6-speed DSG	2,333	1,150 / 1,300	1,500 / 750	3,800

## C20 Caddy Maxi kombi.

2.0TDI 102PS EU6 5-speed manual	2,299	1,200 / 1,250	1,500 / 750	3,700
2.0TDI 102PS EU6 6-speed DSG	2,329	1,200 / 1,250	1,500 / 750	3,800
2.0TDI 150PS EU6 6-speed manual	2,308	1,200 / 1,250	1,500 / 750	3,800
2.0TDI 150PS EU6 6-speed DSG	2,329	1,200 / 1,250	1,500 / 750	3,800

## Startline.

Unladen weight <sup>1</sup> , kg	Payload <sup>2</sup> , kg	Unladen weight <sup>1</sup> , kg	Payload <sup>2</sup> , kg	Unladen weight <sup>1</sup> , kg	Payload <sup>2</sup> , kg
1,459	668	–	–	–	–
1,473	668	1,491	650	1,496	645
1,509	668	1,527	650	1,532	645
1,490	670	1,508	652	1,516	644
1,516	665	1,534	647	1,542	639

## Startline.

1,463	734	–	–	–	–
1,477	734	1,495	716	1,499	712

## BlueMotion.

1,455	545
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## Startline.

1,566	733	1,584	715	1,589	710
1,602	724	1,620	706	1,625	701
1,580	732	1,625	714	1,606	706
1,607	726	1,625	708	1,633	700

## Maxi kombi.

1,662	637
1,698	631
1,675	633
1,696	633

## Trendline.

## Highline.

# Petrol weights.

## C20 Caddy.

Engine/transmission	Gross vehicle weight, kg	Axle load limit, front/rear, kg	Trailer weight braked 12%/unbraked, kg	Gross train weight, kg
1.2TSI 84PS EU6 5-speed manual	2,034	1,050 / 1,230	1,300 / 630	3,300
1.0TSI 102PS EU6 5-speed manual	2,026	1,050 / 1,230	1,200 / 630	3,200
1.4TSI 125PS EU6 6-speed manual	2,068	1,050 / 1,230	1,400 / 650	3,468
1.4TSI 125PS EU6 7-speed DSG	2,095	1,050 / 1,230	1,500 / 660	3,595

### C20 Caddy Maxi.

1.0TSI 102PS EU6 5-speed manual	2,183	1,050 / 1,300	1,400 / 670	3,200
1.4TSI 125PS EU6 6-speed manual	2,227	1,050 / 1,300	1,400 / 690	3,500
1.4TSI 125PS EU6 7-speed DSG	2,255	1,050 / 1,300	1,500 / 710	3,650

## C20 Caddy Maxi kombi.

1.0TSI 102PS EU6 5-speed manual	2,194	1,150 / 1,230	1,100 / 700	3,800
1.4TSI 125PS EU6 6-speed manual	2,222	1,150 / 1,250	1,400 / 720	3,800
1.4TSI 125PS EU6 7-speed DSG	2,249	1,150 / 1,250	1,500 / 730	3,800

## Startline.

Unladen weight <sup>1</sup> , kg	Payload <sup>2</sup> , kg	Unladen weight <sup>1</sup> , kg	Payload <sup>2</sup> , kg	Unladen weight <sup>1</sup> , kg	Payload <sup>2</sup> , kg
1,363	671	–	–	–	–
1,355	671	1,374	652	–	–
–	–	1,418	650	1,423	645
–	–	1,445	650	1,452	643

### Startline.

1,447	736	–	–	–	–
–	–	1,512	715	1,516	711
–	–	1,538	717	1,546	709

## Maxi kombi.

1,545	649
1,586	636
1,613	636

<sup>[1]</sup> Unladen weight includes approximately 90% fuel load and 75kg for driver.

<sup>[2]</sup> Payload = gross vehicle weight minus unladen weight. Quoted weights are for vehicles with standard specification.

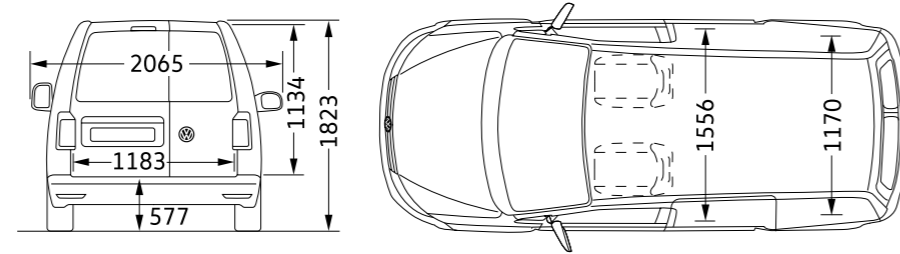
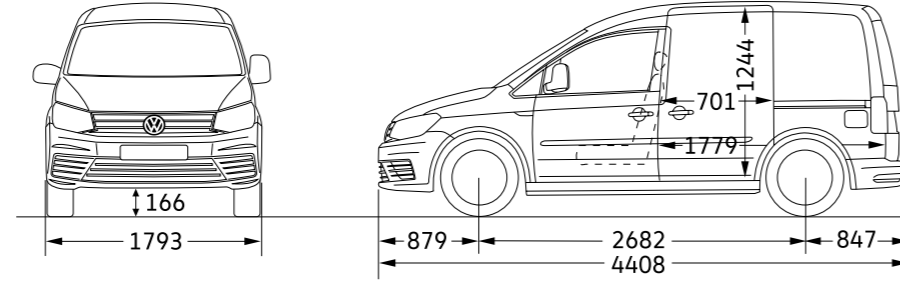
Unladen weight and payload may be influenced by trimline, factory options and Van Centre fitted accessories.

Roof load limit: 100kg. Trailer nose weight: 80kg.

# Diesel and petrol dimensions.

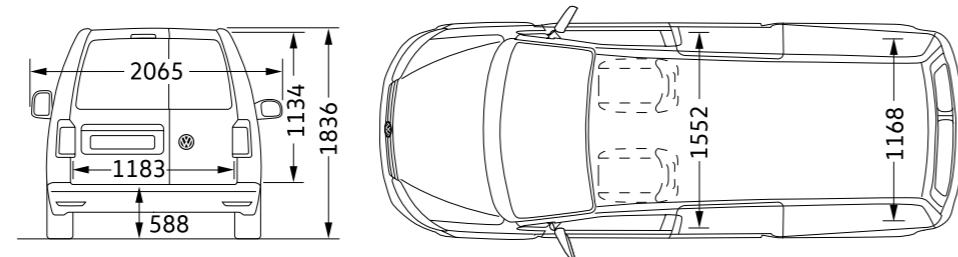
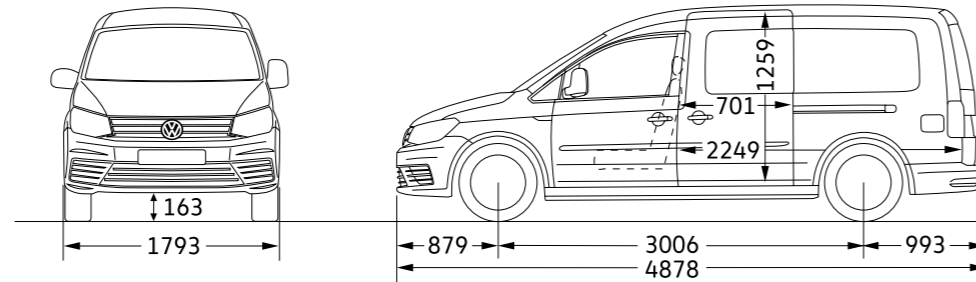
## Caddy panel van.

Wheelbase		2,682
Load compartment	length	1,779
	width	1,556
	width between wheel arches	1,170
	height	1,244
	load volume	3.2m <sup>3</sup>
Side sliding door	width	701
	height	1,097
Rear wing doors	width	1,183
	height	1,134
Turning circle (wall to wall)		11.1m



## Caddy Maxi panel van.

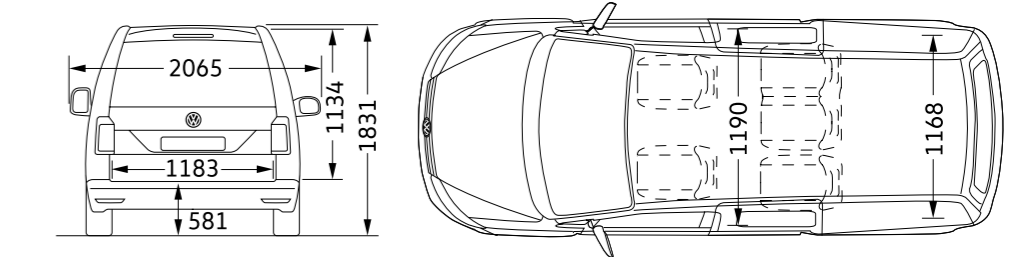
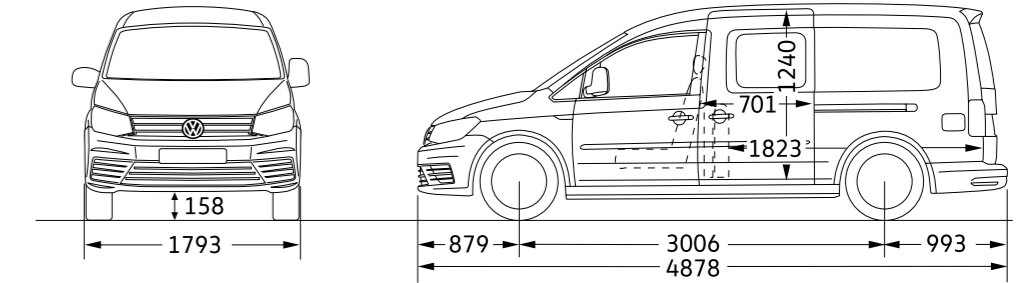
Wheelbase		3,006
Load compartment	length	2,249
	width	1,552
	width between wheel arches	1,168
	height	1,259
	load volume	4.2m <sup>3</sup>
Side sliding door	width	701
	height	1,097
Rear wing doors	width	1,183
	height	1,134
Turning circle (wall to wall)		12.2m



Please note: Vehicle drawings are not to scale. All dimensions in millimetres (mm), unless otherwise stated. The height measurements listed may vary by ± 50mm depending on model and equipment fitted.

## Caddy Maxi kombi.

Wheelbase		3,006
Load compartment	length	1,823
	width	1,190
	width between wheel arches	1,168
	height	1,240
Load volume	rear seats upright	1.6m <sup>3</sup>
	rear seats folded	3.9m <sup>3</sup>
	rear seats removed	4.1m <sup>3</sup>
Side sliding door	width	701
	height	1,084
Rear tailgate	width	1,183
	height	1,134
Turning circle (wall to wall)		12.2m



Please note: Vehicle drawings are not to scale. All dimensions in millimetres (mm), unless otherwise stated. The height measurements listed may vary by ± 50mm depending on model and equipment fitted.

# Service and warranties.

## Finance and insurance.<sup>1</sup>

When it comes to paying for your van, we've got options including Contract Hire and Finance Lease, or Hire Purchase. We can also offer you competitive insurance.

## A choice of packages.<sup>2</sup>

Whether you prefer to lease your vehicles, with none of the concerns of ownership and the freedom to change models easily, or purchase outright to own the vehicle that's perfect for your business, we're here to help you consider your options.

You can go flexible, by choosing a payment plan that suits your finances, with options to reduce your monthly costs and your repayment period. Or choose a fixed monthly price that allows you to budget confidently for the longer term.

You can even include your road tax and servicing costs to arrive at one simple, all-inclusive payment. For more information, pick up a finance brochure, or ask at your Van Centre.

## Volkswagen insurance.

Volkswagen Commercial Vehicles Insurance<sup>1</sup> provides cost-effective and comprehensive motor insurance<sup>3</sup>, as well as gap insurance<sup>4</sup>, which helps replace your vehicle and protect you from any financial shortfall if it's written off.

## Insurance benefits include:

- Complimentary 5-day insurance cover to allow you to drive your vehicle away.
- All repairs performed by approved repairers.
- Volkswagen Genuine Parts<sup>®</sup> used on all repairs.
- Courtesy vehicle provided during repair following an accident.
- Cover for breakage and damage to glass.
- In-vehicle personal belongings cover (up to £250).
- Vehicle recovery.
- 90-day European Union cover.
- Legal expenses cover (up to £100,000).

For more information about motor and gap insurance products, ask at your Van Centre, call **0330 303 6942**, or visit [insurewithwcv.co.uk](http://insurewithwcv.co.uk).

## Servicing and support.

We're here to keep your business moving, with our range of three award-winning<sup>5</sup> servicing and maintenance options, as well as free Roadside Assistance. Some exclusions apply. For more detail, please visit [www.volkswagen-vans.co.uk/aftersales](http://www.volkswagen-vans.co.uk/aftersales).

## Pay monthly.

This option is available for vehicles that are less than 12 months old and have covered less than 10,000 miles. It makes budgeting easier by splitting the cost of servicing into fixed monthly payments – whether you want Service only; Service and Maintenance; or Service, Maintenance and Tyres.

## Pay upfront.<sup>6</sup>

If you can pay for more than one service upfront, we'll help by reducing your costs. Buy two upfront and you'll receive one interim and one full service at a discounted rate. Buy four and you'll receive two interim and two full services, with your next MOT also included.

## Pay on demand.

If you're looking for freedom and flexibility with your servicing, it's good to know we're ready when you are. So with our third option, you can choose to pay for your services as and when you need them, with our National Service Pricing. Ask your Van Centre for an up-to-date pricing guide.

## Roadside Assistance.

We understand the need to keep you mobile. That's why all new vans come with three-year, unlimited mileage roadside cover. Should the unexpected happen, one call gets you straight through to a team trained to help you through any breakdown or accident. Supporting you every day will be a team of vehicle technicians, fully-trained by Volkswagen and carrying the latest diagnostic equipment, specialist tools and parts.

## Assistance benefits include:

- Assistance at home, by the roadside or place of work.
- Recovery to your preferred location.
- Onward travel, for you and your cargo.
- Cover 24 hours a day, 365 days a year.
- Free cover for three years (on new vehicles).
- Unlimited mileage.
- European cover.
- Option to extend cover beyond three years.

## Warranties.

You can count on us long after you purchase your Caddy, thanks to its comprehensive three-year, 100,000 mile warranty. You choose Volkswagen because your business depends on it, year in, year out. While your Caddy is under warranty, we'll fix any defect in manufacture or workmanship free of charge, even if you purchase and service the vehicle at different Van Centres. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual. For more detail, please visit [www.volkswagen-vans.co.uk/aftersales](http://www.volkswagen-vans.co.uk/aftersales).

## Extended warranty.

You can also extend your warranty beyond the three-year, 100,000 mile period, choosing either Comprehensive or Major Component cover, as a one-off or monthly payment. For more detail of cover levels, along with terms and conditions, please visit [volkswagencvwarranty.co.uk](http://volkswagencvwarranty.co.uk) where you'll also be able to obtain a quote and purchase an extended warranty.

## Paint and body warranty.

Your Caddy's exterior paintwork is covered against manufacturing defects for a period of three years, while its body sections and panels are covered against rusting through from the inside for 12 years. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual.



Add extra style, protection and practicality to your van, while still keeping it 100% Volkswagen.

## Add more with Add Ons...

Accessories allow you to go beyond options and truly customise your van. You might want extra capacity with roof attachments or a tow bar, add cab technology or even convert a work van into a weekend leisure vehicle.

## Keep it 100% Volkswagen.

There are big advantages to purchasing approved accessories from us. Add Ons have all been designed with your Volkswagen in mind, so they're a perfect match for fit and style. They're built to be rugged, reliable and long-lasting.

## Keep your Add Ons covered.

Most Add Ons include a two-year warranty, but the great news is that if you order and fit them when you purchase a new van, we may be able to extend that to three years to match your vehicle's warranty. Ask your Van Centre for more detail.

<sup>1</sup> Volkswagen Commercial Vehicles Insurance and Volkswagen Commercial Vehicle Financial Services are trading names of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR, which is authorised and regulated by the Financial Conduct Authority (FCA). Registered in England and Wales No. 2835230. Volkswagen Financial Services (UK) Limited financial services register number is 311988.

<sup>2</sup> An offer of finance depends on certain conditions. Finance subject to status. Available to 18s and over. Terms and conditions apply. Volkswagen Commercial Vehicle Financial Services.

<sup>3</sup> Volkswagen Commercial Vehicles Motor Insurance from Volkswagen Insurance Service (Great Britain) Limited is sold and administered by Ageas Retail Limited. Registered in England and Wales No. 1324965. Registered Office: Ageas House, Hampshire Corporate Park, Templars Way, Eastleigh, Hampshire SO53 3YA. Ageas Retail Limited is authorised and regulated by the Financial Conduct Authority, registration number 312468. Volkswagen Insurance Service (Great Britain) Limited is an appointed representative of Volkswagen Financial Services (UK) Limited.

<sup>4</sup> Volkswagen Commercial Vehicle Insurance gap insurance is underwritten by MAPFRE Asistencia Compañía Internacional de Seguros y Reaseguros Sociedad Anonima authorised by Dirección General de Seguros y Fondos de Pensiones and subject to limited regulation by the Financial Conduct Authority and Prudential Regulation Authority, number 203041. Details about the extent of their regulation by the Financial Conduct Authority and Prudential Regulation Authority are available on request. MAPFRE Asistencia Compañía Internacional de Seguros y Reaseguros Sociedad Anonima is incorporated and registered in the Kingdom of Spain and registered as a foreign company in the United Kingdom with company number FC021974, acting through its UK branch with branch number BR008042 and whose principal office is at Alpha House, 5th Floor, 24A Lime Street, London EC3M 7HS. Volkswagen Commercial Vehicle Insurance gap insurance is administered by Abraxas Insurance Administration Services Limited, who is authorised and regulated by the Financial Conduct Authority with FCA number 308702 and who acts on behalf of the Insurer. Abraxas Insurance Administration Services Limited is registered in England and Wales with company number: 02928787 and whose registered office is at One Glass Wharf, Bristol BS2 0SX. Volkswagen Financial Services (UK) Limited is authorised and regulated by the Financial Conduct Authority (FCA). Authorisation details can be checked on the Financial Services register at [www.fca.org.uk/firms/systems-reporting/register](http://www.fca.org.uk/firms/systems-reporting/register) or call 0800 111 6768. Volkswagen Financial Services (UK) Limited is not part of the same corporate group as MAPFRE Asistencia Compañía Internacional de Seguros y Reaseguros Sociedad Anonima and Abraxas Insurance Administration Service Limited.

<sup>5</sup> Business Vans Awards 2014 and 2015: Best Service Package for Van Owners.

<sup>6</sup> Class 4 MOT only. This option is available to all new and used vehicles up to four years old or with less than 80,000 miles on the clock. Services must be used consecutively prior to vehicle reaching eight years old.



# The Caddy

VWVW18CADDY

This brochure supersedes all previous publications.

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[www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

Please note: Screen technology does not allow exact reproduction of the paint and upholstery colours. Some of the vehicles shown are European specification and may be fitted with optional equipment or accessories that are available at extra cost, or do not reflect current specification. All data and specifications are in accordance with information available at the time of publication and are subject to change without notice. Vehicles not currently in UK stock and customer order vehicles may take a number of weeks for delivery. Certain combinations of vehicle specifications and factory-fitted options are not compatible and therefore all orders received are subject to confirmation. Models, factory fitted-options and paint and upholstery options are subject to availability. Please check details and availability with an authorised Volkswagen Van Centre at the time of ordering.